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| Curriculum Vitae |  | Wouter Spaans |

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| *Version and date:* | 1.0, 2 July 2015 |
| *Contact address:* | ***Cavero B.V.***  *Burgemeester Elsenlaan 325*  *2282 MZ Rijswijk*  *Phone: +31 6 236 79 220*  *info@cavero.nl* |

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| Name | Wouter Spaans |
| Residence | Capelle aan den IJssel |
| Date of birth | March 31, 1980 |
| Current role | SharePoint solution architect - Developer - Business consultant |

# Profile

Wouter is an enthusiastic and experienced SharePoint Solution architect, SharePoint developer and Business consultant that listens to what you have to say, your vision and that of your employees.  
Sculptured by his carrier in IT he has acquired an experience that helps him identify business opportunities, where IT can make a difference. His personal interest in the human side of companies helps him connect people to each other. This way he discovers insights that are essential for a good and profound consult. Due to his in-depth knowledge he knows how to differentiate between relevant and less relevant information.

Want to take the next step? No problem. Wouter has what it takes to implement solutions that improves your business results.

**Additional key words:** passion, customer, people oriented, listening, helping, results, technic, scrum.

# Training

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| **Communication related** |  |  |  |
| 2008 | Enhanced Communications | Imtech | Intern |
| 2004 | Communication skills | Imtech | Intern |
| 2003 | Occupational and Organizational Psychology | LOI |  |
| 2001 | Working Customer Focused | Correct | Certificaat |
| 1999 | Customer Focused Communications | IPV | Certificaat |
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| **IT related** |  |  |  |
| 2009 | MCTS .NET Application Development Foundation | Imtech | Certificaat |
| 2009 | Microsoft WCF Training | Imtech | Intern |
| 2008 | MCTS SharePoint 2007 – Configuring | Imtech | Certificaat |
| 2007 | MCTS SharePoint 2007 – Application Development | Imtech | Certificaat |
| 2007 | MCSE 2003 – MS Internet Security and Acceleration | Albeda | Certificaat |
| 2003 | MCSA 2000 – MS SQL | Albeda | Certificaat |
| 2000 | Compaq Support Training | Compaq | Intern |
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| **Project related** |  |  |  |
| 2015 | Professional Scrum Master I | Scrum.org | Certificaat |
| 2006 | Leading a Project Team | Elsevier | Certificaat |
| 2005 | Working Project Oriented | Albeda | Intern |
| 2004 | TOPdesk 3 Basis | OGD | Certificaat |
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| **Education** |  |  |  |
| 1996 – 1998 | Technical Informatics | MTS |  |
| 1992 – 1996 | Technical Mechanics  Dutch, Engels, Math D, Science | VBO | Diploma |

# Experience

* 2015 – present SharePoint solution architect/developer/consultant at Cavero
* 2014 – 2015 Head Research & Development at Actacom Nederland
* 2012 – 2014 SharePoint solution architect at Imtech ICT
* 2007 – 2012 SharePoint developer/consultant at Imtech ICT
* 2004 – 2007 Network administrator at Albeda College
* 2003 – 2004 Teamlead system administrators at Albeda College
* 2002 – 2003 System administrator at Albeda College
* 2002 – 2004 Small business at IT Direct
* 2001 – 2002 Network engineer at Correct Business Electronics
* 1999 – 2001 Support engineer at Correct Business Electronics

# Professional experience

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| **Organization** |  | **Edudelta – Cavero** |
| **Period** |  | 2015-present |
| **Job title** |  | SharePoint solution architect |
| **Sector** |  | Education |
| **Business knowledge** |  | Collaboration |
| **Technical skills** |  | Office 365,SharePoint 2013 |
| **Methods** |  |  |
| **Situation** |  | As support of multiple policy processes Office 365 is implemented. |
| **Tasks and responsibilities** |  | * Review of the current Office 365 environment. Improve on authorization matrix, create a new site structure for regional parent councils. * Configure a shared calendar and integrate this into outlook. |
| **Results** |  | * Users of 3 regional parent councils can collaborate with each other on a shared platform. * On the portal page users can see upcoming events. * Users can connect this event calendar with their outlook so that it integrates in the already known workflow. |

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| **Organization** |  | **Actacom** |
| **Period** |  | 2014 – 2015 |
| **Job title** |  | Manager – Consultant |
| **Sector** |  | Services, Education |
| **Business knowledge** |  | Transition management, ICT management |
| **Technical skills** |  | Coaching, Leadership, C#, Active directory(AD), AngularJS, JavaScript, CSS, HTML, Rest API, JSON |
| **Methods** |  | Scrum, ITIL |
| **Software** |  | TOPdesk, Team Foundation Server(TFS), MS Project, MS Visio |
| **Situation** |  | Wouter is asked to put the department back on the map. The department struggled with delivering solutions on time. Due to the lack of management people started to drift into their own direction, resulting in a team that didn’t had any thrust in each other. Software development was done ad hoc, priorities changed on a day to day bases. Deployments where postponed on a regular bases. |
| **Tasks and responsibilities** |  | * Rebuild the department. * Management reports. * Coaching team. * Architect * Quality control |
| **Results** |  | * Software delivery is done on a weekly base instead of a 6 months base. * Continuous integration and deployment is implemented. * Team has restored faith. They thrust each other. * Implemented Agile/Scrum * Team can work autonomous. |

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| **Organization** |  | **ECT (Europe Container Terminals)** |
| **Period** |  | 2013 - 2014 |
| **Job title** |  | SharePoint solution architect |
| **Project** |  | European Gateway Services (EGS) |
| **Sector** |  | Transport |
| **Business knowledge** |  | Logistics, Service |
| **Technical skills** |  | SharePoint, Continuous integration, Continuous delivery, JavaScript, CSS, HTML, KnockOutJS |
| **Methods** |  | TOGAF, Scrum, EDIFACT, CODECO |
| **Software** |  | SharePoint 2007, Team Foundation Server, Visual Studio 2007, Oracle Database 12c |
| **Situation** |  | European Gateway Services is a service that is provided to logistical companies. The service takes care of transporting container to inland terminals. Companies can fill in their orders on a portal. Wouter is asked to fill in the Scrum master and Solution Architect role for this solution. The business goal is to automate as much as possible and to prevent human intervention where possible so that manual labor costs are minimalized. This will provide a unique position in the market. |
| **Tasks and responsibilities** |  | * Create Solution Architecture * Create / maintain design patterns * Create / maintain development guidelines * Create / maintain services catalogue * Role as Scrum Master * Overall architect (cross projects and disciplines) |
| **Results** |  | * Customers can put in their orders online, they are guided thru a wizard like experience reducing human errors. * Human intervention is reduced to a minimum by applying business rules and workflows on all the forms used throughout the solution. |

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| **Organization** |  | **ECT (Europe Container Terminals)** |
| **Period** |  | 2013 - 2014 |
| **Job title** |  | SharePoint solution architect |
| **Project** |  | Elektronische Gegevens Uitwisselingen (EGS) |
| **Sector** |  | Transport |
| **Business knowledge** |  | Logistic, Services |
| **Technical skills** |  | SharePoint, BizTalk, WCF, Continuous integration, Continuous delivery, JavaScript, CSS, HTML, KnockOutJS |
| **Methods** |  | TOGAF, EDIFACT, COPRAR |
| **Software** |  | SharePoint 2007, BizTalk 2006 R2, Team Foundation Server, Visual Studio 2007, Oracle Database 12c, Visio 2013 |
| **Situation** |  | Europe Container Terminals (ECT) is the leading and most advanced container terminal operator in Europe; it handles a vast majority of all the containers passing through the port of Rotterdam. All containers are booked and processed in the department bookings. This department has to do with a large percentage of employees that are near retirement.  Chosen strategy is to automate 90% of all the manual labor so that no new employees have to be hired. This can be done by promoting the use of EDIFACT messaging. These massages are handled by the, to be created, system that will route containing information to existing systems inside the company. |
| **Tasks and responsibilities** |  | * Create SharePoint Solution Architecture * Create / maintain design patterns * Create / maintain development guidelines * Create / maintain services catalogue * Role as Scrum Master * Overall architect (cross projects and disciplines) |
| **Results** |  | * Large amount of message processing of message type COPRAR DISCHARGE. * A monitoring application shows which messages needs further inspection. * Human intervention is reduced to a minimum due to iteratively implementation of business rules. |

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| **Organization** |  | **Naktuinbouw** |
| **Period** |  | 2014 |
| **Job title** |  | SharePoint software architect - developer |
| **Project** |  | BIP (Bestuurlijk Informatie Portaal) |
| **Sector** |  | Agriculture and food technology |
| **Business knowledge** |  | Policy processes |
| **Technical skills** |  | Custom SharePoint Webparts, User Profile Manager, JavaScript, SharePoint 2013, CSS, HTML, Rest API, JSON |
| **Methods** |  | REST |
| **Software** |  | Visio 2013, SharePoint 2013, Visual Studio 2012. |
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| **Situation** |  | The board of directors have meetings on a regular bases with third parties and uses outlook calendars to administrate / plan these meetings. This is experienced as devious and repeating. Wouter is asked to create a platform where they can easily create and share their meeting requests / planning. |
| **Tasks and responsibilities** |  | * Create Solution Architecture * Create / maintain development guidelines * Create functional design * Create technical design * Create solution * Implement solution |
| **Results** |  | * Reuse of existing structures (Active Directory groups). * Easy to use planning / sharing system. |

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| **Organization** |  | **Vimpelcom** |
| **Period** |  | 2013 |
| **Job title** |  | SharePoint developer |
| **Project** |  | Vimpelcom Intranet |
| **Sector** |  | Telecom |
| **Business knowledge** |  | Telecom, Customer care |
| **Technical skills** |  | Workflow (Nintex), SharePoint 2013, JavaScript, CSS, HTML |
| **Methods** |  | Scrum |
| **Situation** |  | Vimpelcom Ltd. is a global telecom provider. Wouter rebranded the intranet and improved business processes supported by SharePoint. |
| **Tasks and responsibilities** |  | * Create migration plan * Create implementation plan * Develop solution * Content migration |
| **Results** |  | * New look and feel based on SharePoint 2013. * Enhanced user experience (UX). * Migrated content. |

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| **Organization** |  | **Naktuinbouw** |
| **Period** |  | 2012 - 2014 |
| **Job title** |  | SharePoint solution architect - developer |
| **Project** |  | www.mijnnaktuinbouw.nl |
| **Sector** |  | Agriculture and food technology |
| **Business knowledge** |  | Vetting processes |
| **Technical skills** |  | SharePoint 2010 / SQL Server 2008 / Navision, JavaScript, CSS, HTML |
| **Methods** |  | DevOps |
| **Situation** |  | Lab results must be published and reliability of publishing process need to be improved. |
| **Tasks and responsibilities** |  | * Maintain site www.mijnnaktuinbouw.nl * Improve user experience of site * Implement new features * Decrease downtime on updates |
| **Results** |  | * Implemented continuous integration. * Predictability and quality of updates has been improved. * Implemented the DTAP process. |

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| **Organization** |  | **Zonnehuisgroep Amstelland** |
| **Period** |  | 2012 |
| **Job title** |  | SharePoint software architect - developer |
| **Project** |  | Zorgportaal |
| **Sector** |  | Care |
| **Business knowledge** |  | Quality processes |
| **Technical skills** |  | SharePoint 2010, Visual Studio, TFS, JavaScript, CSS, HTML |
| **Methods** |  | Scrum |
| **Situation** |  | Strong need of a quality monitoring system. |
| **Tasks and responsibilities** |  | * Develop digital quality system * Document digital quality system * Implement digital quality system |
| **Results** |  | * Improved search functionality. * Quality improved. |

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| **Organization** |  | **Toshiba Medical Systems Europe** |
| **Period** |  | 2012 |
| **Job title** |  | SharePoint solution architect - developer |
| **Project** |  | Customer Request Entry |
| **Sector** |  | Commercial / Sales |
| **Business knowledge** |  | Customer entry process, Six Sigma |
| **Technical skills** |  | SharePoint Workflow, Nintex, SharePoint, WCF, Cast Iron, Rest API, XML |
| **Methods** |  | Scrum |
| **Situation** |  | Create a new customer entry process including validations. |
| **Tasks and responsibilities** |  | * Implementing workflow in Nintex. * Interface with back end (Cast Iron) |
| **Results** |  | * Re-use of existing services resulting in a smart and quick solution. |

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| **Organization** |  | **Imtech Integrated Solutions** |
| **Period** |  | 2011 |
| **Job title** |  | SharePoint developer |
| **Project** |  | Development OCD (One Click Deployment) |
| **Sector** |  | Commercial / Sales |
| **Business knowledge** |  | Content deployment / delivery |
| **Technical skills** |  | SharePoint 2010 |
| **Methods** |  | Scrum |
| **Situation** |  | Develop a solution to easily deploy SharePoint solutions. |
| **Tasks and responsibilities** |  | * Develop OCD toolset * Testing OCD toolset |
| **Results** |  | * The product OCD is being used with all customer with repeated deployments. This reduces errors in deployments. |

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| **Organization** |  | **Imtech Shared Service Centre** |
| **Period** |  | 2011 |
| **Job title** |  | .Net Developer |
| **Project** |  | UserID Tool |
| **Sector** |  | Services |
| **Business knowledge** |  | Shared Services |
| **Technical skills** |  | SQL, Visio, Active Directory, ASP.NET |
| **Methods** |  | OOP |
| **Situation** |  | Develop a tool for user admin and email registration. |
| **Tasks and responsibilities** |  | * Develop the Data model * Develop registration tool |
| **Results** |  | * Cost savings by using the tool. * One entry point for data. * Decrease of errors. * Re-use of data. |

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| **Organization** |  | **Imtech Integrated Solutions** |
| **Period** |  | 2009 - 2010 |
| **Job title** |  | SharePoint developer |
| **Project** |  | Development “Project Place 2010” |
| **Sector** |  | Commercial / Sales |
| **Business knowledge** |  | Prince2 |
| **Technical skills** |  | SharePoint Workflow, SharePoint 2010. C# |
| **Methods** |  | Scrum |
| **Situation** |  | There was the need for a project registration tool. |
| **Tasks and responsibilities** |  | * Development of the product “Project Place 2010” |
| **Results** |  | * Departments have better insight in upcoming projects. * Standardization of project data. |

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| **Organization** |  | **Verkeer Advies** |
| **Period** |  | 2009 - 2010 |
| **Job title** |  | Software engineer |
| **Project** |  | Maintenance of registration system |
| **Sector** |  | Public sector |
| **Business knowledge** |  | Route planning analyses. |
| **Technical skills** |  | SQL Server, SSIS |
| **Methods** |  | ITIL |
| **Situation** |  | Maintenance of traffic registration system. |
| **Tasks and responsibilities** |  | * Development of license plate registration system * Maintain the license plate registration system |
| **Results** |  | * Verkeer Advies is able to focus on their core business process instead of worry about ICT. |

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| **Organization** |  | **Oasen drinkwater** |
| **Period** |  | 2008 |
| **Job title** |  | SharePoint developer |
| **Project** |  | CMS www.oasen.nl |
| **Sector** |  | Water works |
| **Business knowledge** |  | Services |
| **Technical skills** |  | SharePoint 2007, WCF, ASP.NET, iDeal, JavaScript, CSS, HTML |
| **Methods** |  | 3 Tier model |
| **Situation** |  | Public portal build on SharePoint 2007 integration water metering data. |
| **Tasks and responsibilities** |  | * Development of site www.oasen.nl * Implementing backend interface |
| **Results** |  | * Reduction of administrative tasks by enabling users to digitally submit the metering results via the website. * Improved customer self-service. * Nationwide publicity with the World cup soccer action. |
| **Organization** |  | **Hunter Douglas** |
| **Period** |  | 2008 |
| **Job title** |  | SharePoint developer |
| **Project** |  | Intranet Hunter Douglas |
| **Sector** |  | Industry |
| **Business knowledge** |  | Product assembly |
| **Technical skills** |  | SharePoint 2007, SharePoint 2010, CSS, HTML |
| **Methods** |  | OOP |
| **Situation** |  | Corporate branding intranet. |
| **Tasks and responsibilities** |  | * Applying corporate branding. * Interface existing check-in/check-out registration system. * Implement ‘smoelenboek’ (face book). |
| **Results** |  | * Corporate branding. * Photos and telephone numbers accessible by intranet. |

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| **Organization** |  | **Stichting SURF** |
| **Period** |  | 2007 – 2009 |
| **Job title** |  | SharePoint developer |
| **Project** |  | CMS www.surfnet.nl and www.surffoundation.nl |
| **Sector** |  | Public sector |
| **Business knowledge** |  | Knowledge management |
| **Technical skills** |  | Web accessibility, WGAC, SEO, SharePoint 2007, Graphic design, JavaScript, CSS, HTML |
| **Methods** |  | OOP |
| **Situation** |  | To increase visibility a portal with news and topics has been developed. This portal is easily accessible, also for blind and disabled site visitors. |
| **Tasks and responsibilities** |  | * Development of www.surfnet.nl www.surffoundation.nl * Development deployment tooling |
| **Results** |  | * Content manager can easily share new information and content. * News can be found by search engines by making use of “Search Engine Optimization”. * Using page layouts to unify design format for content. * The site is accessible for disabled and blind people. |